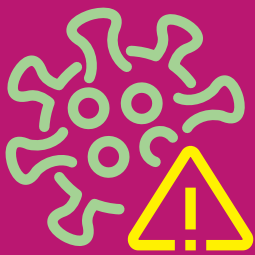


WELCOME BACK

A warm welcome back to The Galleries and Makinson Arcade.



Although shopping with us will be very different, we want to re-assure you that our priority is your safety and that of everyone in the shopping centre. We have made changes to provide you with a safer shopping environment and this guide helps to explain some of these important changes.



DO NOT ENTER

Please do not enter if you are unwell or have any flu like or Covid-19 symptoms.



LIFTS

One household per lift, please use the stairs if you can.

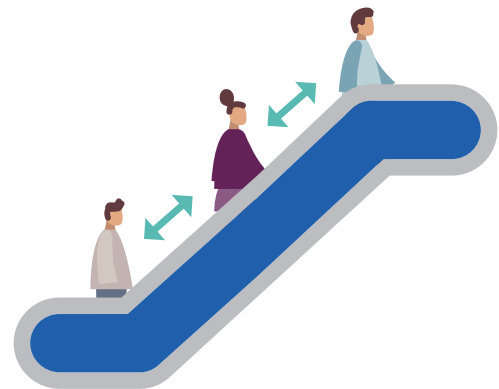


SHOP ALONE AND SOCIAL DISTANCE

We encourage all customers to shop alone where possible unless requiring specific assistance.

Customers with children must supervise them at all times, ensuring everyone follows social distancing guidelines.

Please see our posters in the centre.



ESCALATORS

Please keep three steps away from the person in front.

OPENING HOURS

The centre will be open as per the website however individual retailer's opening times might vary.



IS THERE A LIMIT ON THE NUMBER OF PEOPLE WHO CAN BE IN THE CENTRE AT ONE TIME?

We will closely monitor the number of people in the centre and if we feel the numbers are too high for you to safely social distance, we may temporarily close the entrances.



WILL I HAVE TO QUEUE AGAIN ONCE I AM IN THE GALLERIES AND MAKINSON?

Once a store has reached its safe capacity, the staff may ask you to join a small queue outside the store until it is safe to enter. If the queue outside the store is full, you must keep circulating around the centre or visit another store in the meantime. Unfortunately no queueing system is available for Makinson Arcade.



ARE THERE ANY PUBLIC TOILETS?

We apologise but the toilet facilities are temporarily closed.



CAR PARK

The car park will be open as normal.



CLEANING

The centre team has thoroughly deep cleaned the shopping centre in preparation for re-opening and we are operating an enhanced cleaning service throughout the day including the increased frequency of cleaning objects and surfaces that are touched regularly.